

RealTime BENEFIT VERIFICATION



RealTime Benefit Verification (RealTime BV) is a feature of ViiVConnect that allows healthcare professionals (HCPs) to access a patient's insurance benefit and coverage information for a ViiV Injectable within minutes

HOW IT WORKS



REGISTER:

Complete the simple one-time registration and phone call authentication:

To get started, visit www.viivconnectportal.com or scan the QR code below



SUBMIT:

Provide the following details to access the RealTime BV feature:

- Provider information, including National Provider Identifier (NPI)
- · Patient information, including insurance carrier and member ID
- Diagnosis code
- Select product:
 - APRETUDE
 - CABENUVA

HOW IT CAN HELP



RECEIVE:*

Within minutes of submitting the RealTime BV, a downloadable summary of the patient's benefits will appear, including:

- Coverage details
- Out-of-pocket costs and copays
- Coinsurance details
- Prior authorization (PA) requirements
- Specialty pharmacy information and more



LEARN MORE:

After the RealTime BV results have been received, you can enroll your patients into ViiVConnect for additional services:

- Comprehensive benefit support
- Copay assistance programs, if eligible
- Patient Assistance Program (PAP), if eligible

'Results are based on the patient's in-network benefits for their ViiV Healthcare medication and do not guarantee reimbursement. Reimbursement will be contingent on the contract you have with the payer.

For most cases, results will be generated within a few moments. If you are unable to obtain results, consider full enrollment into ViiVConnect for comprehensive benefit support. See the reverse side for additional details.



For support regarding coverage, access, claims, and reimbursement for a ViiV Injectable product, please reach out to your Field Reimbursement Manager (FRM).

For additional information and support, please call a ViiVConnect Access Coordinator at 1-844-588-3288.

SCAN TO GET STARTED WITH **REALTIME BV**





ViiVConnect FULL SERVICE



Personalized support for you and your patients to help with the access and acquisition of prescribed ViiV Healthcare medications

FOR HCPs

ViiVConnect is dedicated to supporting your access and reimbursement needs, including:

- Additional FRM support for assistance with patient-specific access, acquisition, and reimbursement
- Personalized case management
- · Benefit verification and annual reverification
- · PA, claims denials, and appeals support
- Assistance with product acquisition through buy and bill and specialty pharmacies
- Alternative Site of Care (ASOC) locator to find a convenient facility to acquire and administer a patient's injection

Register in the ViiVConnect Provider Portal to access features such as:

- 24/7 access to patient coverage status
- Enhanced benefit verification services
- Patient savings support
- Product shipment tracking

FOR YOUR PATIENTS

ViiVConnect may help patients access their prescribed ViiV Healthcare medication, regardless of their health insurance status.

When a patient enrolls in ViiVConnect, we can:

- Help them understand their health insurance coverage for ViiV medications
- Inform them of their eligibility for financial assistance, including copay savings programs and PAP
- Provide support and answer questions regarding access to ViiV medications

Other ViiVConnect services include:

 Additional resources to support your patients, including answers to the most frequently asked questions regarding insurance and coverage



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