

# RealTime Benefit Verification

RealTime Benefit Verification (RealTime BV) is a feature of the ViiVConnect HCP Portal that allows healthcare professionals (HCPs) to access a patient's insurance benefit and coverage information for a ViiV Injectable within minutes

## HOW IT WORKS

### REGISTER

Complete the simple one-time registration and phone call authentication for the HCP Portal.

- To get started, visit [www.viiVconnectportal.com](http://www.viiVconnectportal.com) or scan the QR code located in the bottom right corner of this page

### SUBMIT

Provide the following details to access the RealTime BV feature:

- Provider information, including National Provider Identifier (NPI)
- Patient information, including insurance carrier and member ID
- Diagnosis code
- Product:
  - APRETUDE
  - CABENUVA

## HOW IT CAN HELP

### RECEIVE\*

Within minutes of submitting a request for a RealTime BV, a downloadable summary of the patient's benefits will appear, dependent on what information is available from the payer, including:

- Coverage details
- Out-of-pocket costs and copays
- Coinsurance details
- Prior authorization (PA) requirements
- Specialty pharmacy information and more

### LEARN MORE: Visit [ViiVConnect.com](http://ViiVConnect.com)

Enroll your patients in ViiVConnect for additional support resources to facilitate access to a prescribed ViiV Healthcare medication.

\*Results are based on the patient's in-network benefits for their ViiV Healthcare medication and **do not guarantee reimbursement**. Reimbursement will be contingent on the contract you have with the payer.

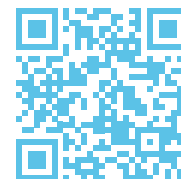
For most cases, results will be generated within a few moments. If you are unable to obtain results, consider full enrollment into ViiVConnect for comprehensive benefit support. **See the reverse side for additional details.**



For support regarding coverage, access, claims, and reimbursement for a ViiV Injectable product, please reach out to your ViiV field reimbursement team.

For additional information and support, please call a ViiVConnect Access Coordinator at 1-844-588-3288.

Scan to get  
started with  
RealTime BV  
today





Offering support resources to facilitate patient access to a prescribed ViiV Healthcare medication

## FOR HCPs

**Your office has the flexibility to choose the level of service needed. Through ViiVConnect, you can:**

- Conduct a benefits verification
- Navigate acquisition pathways (medical benefit, pharmacy benefit, or both)
- Receive patient-specific case management with a single point of contact
- Confirm eligibility and enroll patients in savings support programs
- Identify formulary exceptions, PA requirements, and predeterminations
- Get information on reimbursement claims, denials, and appeals

**Enrolling in the ViiVConnect HCP Portal provides additional information and guidance regarding patient access, including:**

- Access to RealTime BV
- Online enrollment and practice dashboard with 24/7 status updates for all patients and products
- Ability to communicate via secure messaging with a single point of contact
- Uploading documents for claims or PAs (such as insurance cards, patient signatures on printed forms, and PA approval or denial letters)
- Tracking product shipments (if applicable)

## FOR YOUR PATIENTS

**ViiVConnect may help patients access their prescribed ViiV Healthcare medication, regardless of their health insurance status.**

**When a patient enrolls in ViiVConnect, we can:**

- Provide support and answer questions regarding access to ViiV Healthcare medications
- Help them understand their health insurance coverage for ViiV Healthcare medications
- Review their eligibility for financial savings and assistance programs

**Eligible patients could pay as little as \$0 copay for their medication.\***

**Other ViiVConnect services include:**

- Additional resources to support your patients, including answers to the most frequently asked questions regarding insurance and coverage

\*The ViiVConnect Copay Program helps your eligible, enrolled consumers with their out-of-pocket costs for ViiV products. Medicare-eligible patients and those enrolled in some government-funded programs are not eligible for the ViiVConnect Copay Program.



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